

Terms and Conditions – HIFU Fat Reduction Treatment and Burn & Balance, Latina body contouring programme.

Turn In Wellbeing Ltd.

Effective Date: 09/05/2025

These Terms and Conditions govern the use of HIFU (High-Intensity Focused Ultrasound) fat reduction services, Nutritional therapy, Naturopathy, Fitness and Beauty services provided by Turn In Wellbeing and Team, registered in the UK. By booking and undergoing treatment, clients accept and agree to these terms in full and agreed with the disclaimer.

Eligibility

Clients must:

- Be 18 years or older.
- Complete a full consultation with our practitioner before any treatment.
- Disclose all relevant medical history and current health conditions.
- Understand that this is a body contouring treatment, not a substitute for weight loss.
- Read contraindications.

We reserve the right to refuse treatment if a client is deemed unsuitable. Additional eligibility information can be found on this page.

Consultation and Consent

- All clients must attend a mandatory consultation form and consultation before treatment.
- A consent form must be signed confirming understanding of risks, benefits, results, and aftercare.
- Clients must inform us of any changes in health status prior to future appointments.

Treatment Expectations

- HIFU fat reduction results vary depending on individual factors such as lifestyle, metabolism, and adherence to aftercare.
- A course of treatments may be required to achieve desired results.
- No guarantees are made regarding the outcome.
- Photos may be taken before and after treatment for clinical comparison and may be used (anonymously) for marketing purposes, with client consent.

Contraindications

HIFU fat reduction is not suitable for clients who:

- Are pregnant or breastfeeding.
- Have metal stents/implants, permanent dermal implants, electrical devices (medical or none), implants such as pacemakers near the treatment site
- Have an active skin infection, severe acne in the treatment area, open wounds, lesions, skin irregularities or keloid scars
- Active systematic or skin disease which may hinder regeneration
- Hemorrhagic disorders or dysfunctions
- Blood clotting disorders
- Anti-thrombosis therapy
- Have uncontrolled diabetes, cancer, liver/kidney disease, or are undergoing radiation therapy.
- Are currently undergoing cancer treatment
- History of cancer
- Have a history of epilepsy, uncontrolled thyroid disorders, or autoimmune conditions
- Heart disease
- Any current general illnesses or disease
- Trauma or inflammation on the treatment area
- Suffer from migraines
- Feeling numb or no response to cold and/or heat
- Within 2 weeks before and after botox

Clients must inform us of any diagnosed health conditions prior to treatment.

Cancellations and Refunds

- Appointments must be **rescheduled at least 72 hours in advance**. Rescheduling within 72 hours of the appointment will be considered a **forfeited session and/or may incur a fee**.
- **Late Arrivals**: If the Client arrives late for an appointment, the session may be shortened, and the full session fee will still apply.
- **No-shows** will also be considered **forfeited appointments** and will not be refunded or rescheduled.
- **Payments for treatment packages are non-refundable** once the first session (consultation) has taken place.
- **Refunds of £100 for unused HIFU treatments** may be considered **on a case-by-case basis**, only in instances of **medical ineligibility**, and must be supported by appropriate documentation (e.g., a doctor's letter).
- A **cancellation fee of £100** will be deducted from the booking payment **if any contraindications listed in the Terms and Conditions apply**, and the programme cannot proceed as a result.

Payment

- Full payment may be required at the time of booking.
- Accepted payment methods include Stripe.
- All prices are subject to change but will be honoured at the rate agreed upon booking.

Aftercare

- Clients will be given written aftercare instructions following treatment.
- Adherence to aftercare is essential to maximise results and minimise side effects.
- Common side effects include redness, swelling, tenderness, or tingling in the treatment area, which typically resolve within a few days.
- Any changes to lifestyle, exercise, or nutrition may result in side effects

Liability

While every effort is made to ensure a safe and professional service, Turn In Wellbeing and Team shall not be liable for any adverse reactions or results arising from treatment if proper aftercare is not followed or full medical disclosure was not provided.

Clients accept full responsibility for their personal wellbeing during and after treatment.

Data Protection

- Client data will be handled in accordance with GDPR (2018) regulations.
- All records will be kept confidential and used solely for medical, booking, and legal purposes.

Complaints

- Clients are encouraged to raise any concerns directly with the practitioner.
- Formal complaints can be submitted in writing and will be responded to within 10 working days.

Contact Us

Turn In Wellbeing LTD

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